

# Patient Charter

## Aspen Medical will



provide  
healthcare



respect  
patients



protect from  
discrimination

## Patients have a right to



basic healthcare



know the identity  
of caregivers



confidentiality



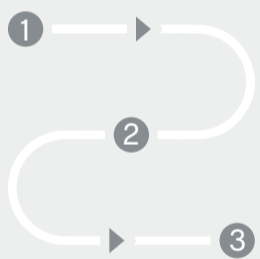
privacy



understanding



have a say



change their mind



refuse to  
participate



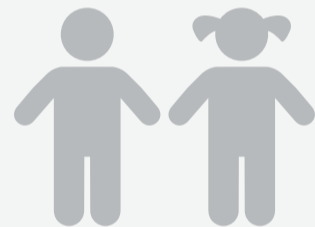
know their options



be informed



make decisions  
for their children



protect the  
vulnerable

## Patients should



provide accurate  
information



seek additional  
information



cooperate  
and comply



inform caregivers



learn



maintain  
healthy habits



manage care



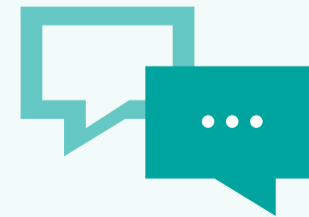
respect others



accept responsibility  
for refusing care



protect hospital  
property



provide feedback



maintain a clean  
environment